

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John E. McCall

Examiner: Thomas Dixon

Serial No.: 09/923,202

Group Art Unit: 3629

Filed: August 6, 2001

Docket: 00163.1415US01

Confirmation No.: 8895

Notice of Allow.

No.:

Date:

Due Date:

Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY INFORMATION TO A FIELD SERVICE PROVIDER

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: EV373036517US

Date of Deposit: November 8, 2004

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

By:

Name: Paula Egolf

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

23552

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Amendment
- ☒ Return postcard

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

MERCHANT & GOULD P.C.
P.O. Box 2903, Minneapolis, MN 55402-0903
(303) 357-1647

By:

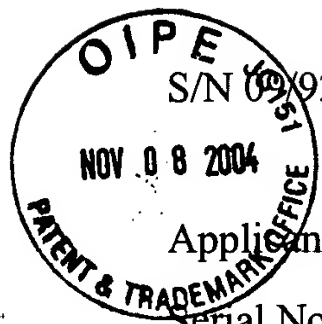
Name: David D. Wier

Reg. No.: 48,229

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JFW



S/N 09/923,202

PATENT

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By:

Name: Paula Egolf

Paula Egolf

AMENDMENT

MS-Non Fee Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313

Dear Sir:

This Amendment to the present application is being submitted in response to the Office Action mailed on September 3, 2004, setting a 3-month shortened statutory period for reply expiring on December 3, 2004.

Please amend the application as follow:

A **Listing of the Claims** begins on page 2.

Remarks begin on page 14.

A **Conclusion** of this Amendment begins on page 16.